



Remote Assistance Software with Smart Glasses and Smartphones featuring Artificial Intelligence, Augmented Reality and Interactive Video Calls



## **OVERVIEW**

AURES is the Augmented Reality Remote Assistance software that, with the support of Artificial Intelligence and interactive video calls with experts, using smart glasses and smartphones, enables the resolution of production issues and the management of maintenance.





### **OBJECTIVES**



Provide real-time support even in critical conditions, reducing both the cost and duration of interventions.



Transfer technical knowledge through remote assistance across various fields (maintenance, mechanical, healthcare, etc.).



Support junior operators in solving complex problems, ensuring maximum efficiency and effectiveness of the intervention.



## **ADVANTAGES**

Simplified understanding of operational procedures thanks to Augmented Reality and Interactive Video Calls

Access to real-time information without the need for paper manuals, powered by AI.

More engaging and stimulating learning experience, providing practical understanding of technical concepts.



# SOFTWARE

AURES consists of a web platform and a mobile app, through which the Operator—accessing via smart glasses, smartphone, or tablet—can, using a user-friendly interface:

1 View Operating Procedures in AR or via Checklists

Receive support from the Expert through AR, AI, shared whiteboards, and much more

View data through AR, in addition to documentation, photos, and videos

Synchronize recordings, photos, and documents on the cloud between the Expert and the Operator



## HARD\\/ARE

#### SmartGlass VUZIX M400 | M4000

The lightest and most comfortable smart glasses, specifically designed for continuous all-day use.

OLED display and camera with autofocus and integrated scanner

Hot-swappable long-lasting batteries for zero downtime

High-performance Qualcomm XR1 processor

Voice control in multiple languages



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