# XNOOVA

# Mobile Device Management

The only solution on the market built around the needs of customers







# Mobile Device Management

With our cloud-based Chimpa MDM (Mobile Device Management) solution you have all the tools needed to manage, monitor, keep safe from data theft and safety breaches all the mobile devices used within you organization. It takes just a few minutes to make Chimpa up and running, and its user-friendly interface makes it suitable for any first-time user. Chimpa is compatible with iOS and Android operating systems.



Massive deployment of Apps and contents, from Store and custom repository



Massive distribution of settings and policies



Remote monitoring of the operating status of devices



Advanced tools for real-time geolocation and geofencing



Kiosk mode, Single-App mode, safety features, lock, remote wipe



Advanced scheduling sections for accurate planning



GDPR-compliant separate management of personal and working data



Remote screen viewing of manged devices





# Which devices can you manage with Chimpa MDM?

With Chimpa MDM you can manage all kinds of devices: smartphones, tablets, interactive displays, digital signage, large format displays. You can control all devices from one web based administrator panel even mixed environment. In a few clicks you can distribute applications and content or set up profiles with policies and restrictions to better manage the devices within your organization.



# What are the main features of Chimpa MDM?

## Apps and content distribution



Chimpa offers the tools to deploy and manage settings, applications, contents and updates consistently with the certainty that each individual device will be configured according to its specific purpose. Chimpa is integrated with the official stores but also with the most used cloud libraries such as Google Drive, Dropbox and OneDrive. Just perform a few simple steps to send commands to all, or just some, of your organization's managed devices.

#### **Device** control



Chimpa offers a wide range of tools for precise management of restrictions applied to devices used within the organization, preventing any misuse of the devices themselves. It is possible to apply restrictions or send settings on an hourly, weekly or monthly basis, so that some of the features of the device are prohibited or completely accessible only at certain times or on certain days.

## Data protection



Chimpa keeps your company safe from every inappropriate use of devices, in full compliance with the rules of GDPR at European level.

## Monitoring and remote assistance



Chimpa provides all the necessary tools to monitor and track hardware efficiency, sending alerts if any problems are detected and thus allowing a timely remote intervention. It is possible to enable «lost mode» in case of loss or theft, so that company data is always safe and the device becomes unusable by third parties. With the «View screen» feature the administrator can view the device screen remotely and can carry out technical assistance and maintenance actions. It is also possible to view the real-time location of the device using its GPS even in lost mode.

#### All - Round

Chimpa allows you to have full control of your organization's devices.

### **User-Friendly**

Chimpa has a clear and intuitive cloud interface, suitable for users of every

## **Budget-Friendly**

Compared to alternative solutions, Chimpa offers you more at a very advantageous price.

### Customizable

Chimpa is a modular solution, that you can configure according to your needs.

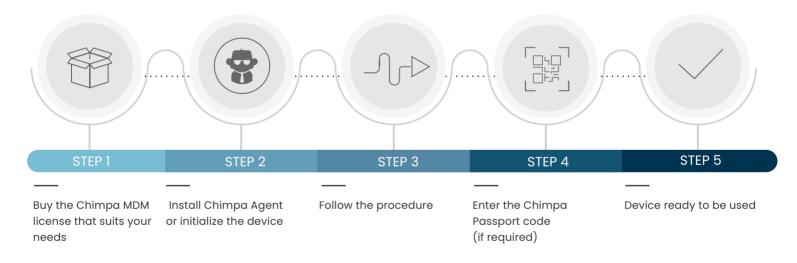
### Certified

The developer company of Chimpa is Google For Work Partner, Android Enterprise Validated, Samsung Knox Validated.

### Easy Enrollment

Xnoova is the only Italian company that can offer you a complete package for your devices in just a few taps.

## Your devices managed in just 5 steps



With Chimpa MDM you can also take advantage of Zero-Touch technology for Android or DEP for Apple, which allows you to enroll the device in just a fews steps. All you hat to do is communicate the serial number of the devices to a certified Apple or Android Enterpise reseller, turn on the devices or initialize it and follow the guided procedure.

## Chimpa MDM integration with educational software

Chimpa MDM is a solution integrated with Google Workspace (GSuite), Apple Classroom and Microsoft Education; this means that you can work in an integrated environment that can synchronize classes, teachers and students. With Windows Education you can start chatting directly on Teams from Chimpa apps for education: Chimpa Teach and Chimpa Learn.

## Where could you effectively use Chimpa MDM?

Wherever there is a device running the iOS and Android operating systems, Chimpa becomes an indispensable companion for your business, allowing you to manage your organization in a safe and consistent way. From offices to warehouses, building yards, production lines or Ho.Re.Ca., there's no limit to the possible scenarios where Chimpa could fit effectively.



## What you need, when you need it

Thank to its modular approach, Chimpa MDM allows you to adopt the solution that best suits your needs, whether you are a company or a school. Chimpa MDM offers several licenses, all including the basic functions provided within Chimpa MDM such as, for example, the distribution of applications, the creation of profiles for the management of restrictions and monitoring:

## **Chimpa School:**

It's the license designed for schools and includes the Chimpa Teach and Chimpa Learn applications for managing lessons.

## Chimpa 24:

It's the license designed to extend control over devices to families through an application called Chimpa Home.

## **Chimpa Business:**

It's the license designed for companies that allows the administrator to manage devices safely.

## Chimpa RDM:

It's the license designed for interactive displays and every OEM device.

For all licenses there are Premium versions that include the possibility of having access to analytical data on device usage on applications, web domain and data traffic.

## Everything you need in one license

With Chimpa MDM you have all you need enclosed in just one license, all you have to do is install the solution onto your devices. Inside Chimpa MDM you can find the following modules depending on the license you choose:

#### **EASY**

The basic Chimpa module includes all the functions related to registration and configuration of devices relating to the Chimpa Agent. Common to all license types, it guarantees correct functioning, interfacing with the various operating systems, synchronization and the most important information search functions on the device, e-mail notifications, direct actions on the devices and creation of profiles, that allow the capillary control of all the functions of the device itself.

#### **STANDARD**

It includes some Single Sign On (SSO) features, such as whether or not to restore factory settings, the installation and removal of certificates and some features related with the creation of profiles (feature that allows the timely control of the devices managed by Chimpa) such as: forcing the WiFi to turn on, allowing personal applications, network settings.

#### **ADVANCED**

The module is designed to offer management tools focused on productivity. It allows authentication through Single Sign On on different platforms, direct actions on the video options of the device, access to the list of operating system updates and related programming, the possibility to send and remove files of various formats directly on the device, to set the volume of the device remotely, to manage the startup and shutdown of any OPS module, to lock the screen, to set a wallpaper and to program the startup and shutdown of the device.

#### **MAM**

The Mobile Application Management module allows you to distribute and manage applications, resources contents and the related licenses massively. It also contains the functions related to the Bazaar catalogue: Chimpa official store, in which the organization itself decides which content to include and make available to users.

#### **ANALYTICS**

If your need is related to safety management, maintenance and collection of device usage data, this module is a fundamental work tool. In fact Analytics allows to monitor the device, access applications usage data, visited domains, data related to hardware and security access.

#### **REMOTE SUPPORT**

The module is designed for remote viewing and interaction with the device screen and it allows you to share the display directly on the administrator's browser. The administrator will be able to act directly on the device despite being far from the device itself. This module is fundamental for simple technical assistance actions or when you have to check many devices located in different locations.

#### **EDU**

This module is designed for a didactic approach. It allows teachers and students to use Chimpa MDM educational applications: Chimpa Teach and Chimpa Learn. The first one is the app dedicated to teachers, thanks to this app they can start a new lesson, apply restrictions to the students' devices and, if the login was made from the web version, they can also see the thumbnail of the screens. Instead, Chimpa Learn is the application for students: thanks to it they can receive help from the teachers during the lesson. This module includes other features, such as the possibility to import CSV files with the classroom, the integration with Apple School Manager and Google Classroom and the possibility to install Books, PDF and files directly on the devices.

#### CHIMPA 24

This is the module designed to give parents the ability to control student devices as well. Each family will be able to manage and monitor their children's device. The family will be allowed to receive notification if the battery level is low or if the device has a problem.

#### **GEOFENCE**

This module allow the admin of the organization to monitor the areas in which the devices operate. Thanks to that the admin can set smart workflows also in case of theft and it will be possibile also to activate the live tracking of devices. In this module are included all the features related to the geolocation of devices.

#### **SMART**

This is the module related to the possibilty to create smart workflows, that allow the admin to automate certain steps and send notifications via email.

## Choose the license that best suits your business

You can also choose which license type to include on your interactive display depending on the turn-over and preferences of your customers.

It is possible to choose parte of the licenses with annual or three-year duration and part without expiration even for the same customer. Just choose what you want and Chimpa will respond to your needs.



