



Amman 13 August 2020

MARKET SURVEY NOTICE

SUBJECT: REQUEST QUOTATION FOR INTERNET BANDWIDTH (FIBER OPTICAL)

COAN: S200W00000

Pursuant to art. 36, paragraph 2, lett. b) of Legislative Decree 50/2016 and amendments, along with Guidelines n. 4, issued by the ANAC as per Legislative Decree 18 April 2016, n. 50, entitled "Procedures for the awarding of public contracts below the EU thresholds, market surveys and training and management of lists of economic operators" (Resolution No. 1097 of 26 October 2016), and under Legislative Decree 19 April 2017, n.56, ITA intends to have an offer from your good company for the supply of Internet Bandwidth

The Company shall be responsible for internet bandwidth connection of all of Italian Trade Agency – Amman Office - out-of-. The following technical services shall be furnished by the company:

The supply must consist of the following elements:

- connection bandwidth between the office and the ISP calculated based on the number of workstations in the office itself (approximately 0.5Mbps -1Mbps per workstation) max 200Mbps;

No. of workstations ITA Amman office: 9

(in the case of connections that provide for CIR Committed Interchange Rate - guaranteed bandwidth, this must be indicated in the offer and must not be less than half of the total band);

- supply of 2 static IPs (always the same for each connection) without "NATting";
- supply on loan for use of a router and a modem suitable for the connection provided for connecting the local office network to the line made available by the ISP;
- provision of a dedicated line or, alternatively, of an XDSL connection (without prejudice to the need to have static IPs available) for connecting the office headquarters to the ISP access point, not in shared mode (i.e. a direct connection); normally these lines (so-called local queues or local loops) are made available by local national telephone companies;

the ISP will have to make its offer including the cost of these lines and will take care of all the administrative activities to be carried out (questions, certification, activation, etc.) towards the aforementioned National Telephone Companies;

- availability of the access statistics of the acquired connection, these statistics must be made available electronically.

The ISP will need to specify the following service levels:

- service availability (not less than 99.96% on an annual basis);
- response time help desk (called back no later than 1 hour from the opening of the problem);
- problem resolution (no later than 4 hours from the callback).

Any penalties, where possible, will be agreed by the office.

The ISP must make active, for the addresses made available to the office, the IPSEC and IKE protocols (protocols 50 and 51 of the IP and port 500 of the UDP) and must provide in advance all the static IP addresses made available and relative DNS addresses of the provider. Furthermore, the SNMP protocol must be made available and always active.

- Method of submitting the offer

Offers must be sent to the Italian Trade Agency – Amman Office by mail: amman@ice.it

**DEADLINE: The quotation must be delivered by mail at: amman@ice.it before 20.08.2020
The deadline is compulsory.**

Submit PDF formatted documents should be duly signed, stamped, and dated; provided on the Company's letterhead with name and surname of responsible person.

The comparison of the offers will take place by the RUP, assisted by the Trade Analyst and / or from the Administrative Assistant.

The following documentation must be sent:

1. Declaration Form (attached);
2. Copy of the certificate of registration to the Chamber of Commerce for activities related to this procedure, with a date not earlier than 3 months with respect to the expiry date of this procedure. The certificate can be made through a substitutive declaration, subsequently verifiable, made by the legal representative, certifying: 1) number and date of registration in the Register of Companies, 2) name and legal form, 3) address of registered office, 4) company purpose, 5) duration, if established, 6) name (s) of legal representative (s). ;

Evaluation of offers and adjudication

The assignment will take place in favor of the offer corresponding to the lower price.

In case of equal price between the offers received, it will proceed by drawing lots.

The Italian Trade Agency also reserves the right not to proceed with the awarding procedure if the offers are not considered satisfactory, at the discretion of the Administration.

The Italian trade Agency reserves the right to cancel the trip should any conditions prevent it from occurring or to change the date if necessary.

Contractual conditions

The assignee of the service is obliged to guarantee the execution of the contract in close relationship with the Italian Trade Agency – Amman Office.

The trustee also undertakes to observe any further terms and procedures concerning the regulation of the obligations between the parties for the performance of the service, as well as the obligations deriving from the application of the current legislation.

Future Price Proposal

The bidders should ensure that all pricing information is provided in accordance with the following:

The currency of the proposal shall be in JD.

All prices/rates quoted must be exclusive of all taxes as Italian trade Agency is a tax-exempt organization.

Payments

The payment will be made, if there are no grounds for complaint after the return of the operators and after 30 days from the date of receipt of the same through bank transfer to the bank account of the Contractor. The currency will be made in JOD.

IMPORTANT NOTICE

The request for participation does not lead to the Administration any specific obligation regarding the continuation of the negotiation

The only subject in charge of the proceeding [Chief Procurement Officer (CPO)/ Responsabile Unico del Procedimento (RUP)] is **Mr. Filippo Covino — The Italian Trade Agency - Amman, Italian Trade Commissioner.**

Signed by
Filippo Covino
Italian Trade Commissioner

