

help

faq

solution

service

advice

Support

customer

it
support

assistance





I.T. SERVICES

any place - any where - any time

TOTAL CARE

IT Support

Competent and reliable operators will provide full support via toll free number or in real time through e-mail or collaboration tools (at discretion of the client) over MICROSOFT and general IT office environment technology

Time 9:00 – 18:00 , Monday - Friday

Window of service

PC maintenance (excluding parts)

Remote support for PC problems up to replacement or Swap of the HW

SLA : nbd (next business day)

Taking over the incident and solve with field intervention within the next business day

Take Control

Management of all IT systems from a single panel and remote control of the machines

Asset Inventory

Centralized inventory of hardware and software products with collection of necessary information to effectively manage the entire infrastructure

SW Distribution

Automate the installation of software packages in a programmed way

Patch Management

keep your systems up-to-date to optimize performance and security

**15 Euro
/month/device**



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any place - any where - any time

ANY SERVICE

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Keep your systems up-to-date to optimize performance and security

Antivirus (bitdefender)

With daily virus definitions updates, real-time virus protection and a Unrivaled virus detection rate, make sure your digital world is always safe

Web Protection

To protect every device, user and home from sophisticated Internet threats

A green starburst graphic with multiple points, containing the text '19 Euro /month/device' in a bold, black, sans-serif font.

**19 Euro
/month/device**

EUROPEAN I.T. SERVICES SOLUTIONS



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