pigro

Be Lazy, Ask Pigro

Pigro helps people find clear-cut answers inside the ever-growing knowledge bases of their organizations.

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41%

Of managers say content findability is the top-one problem to solve

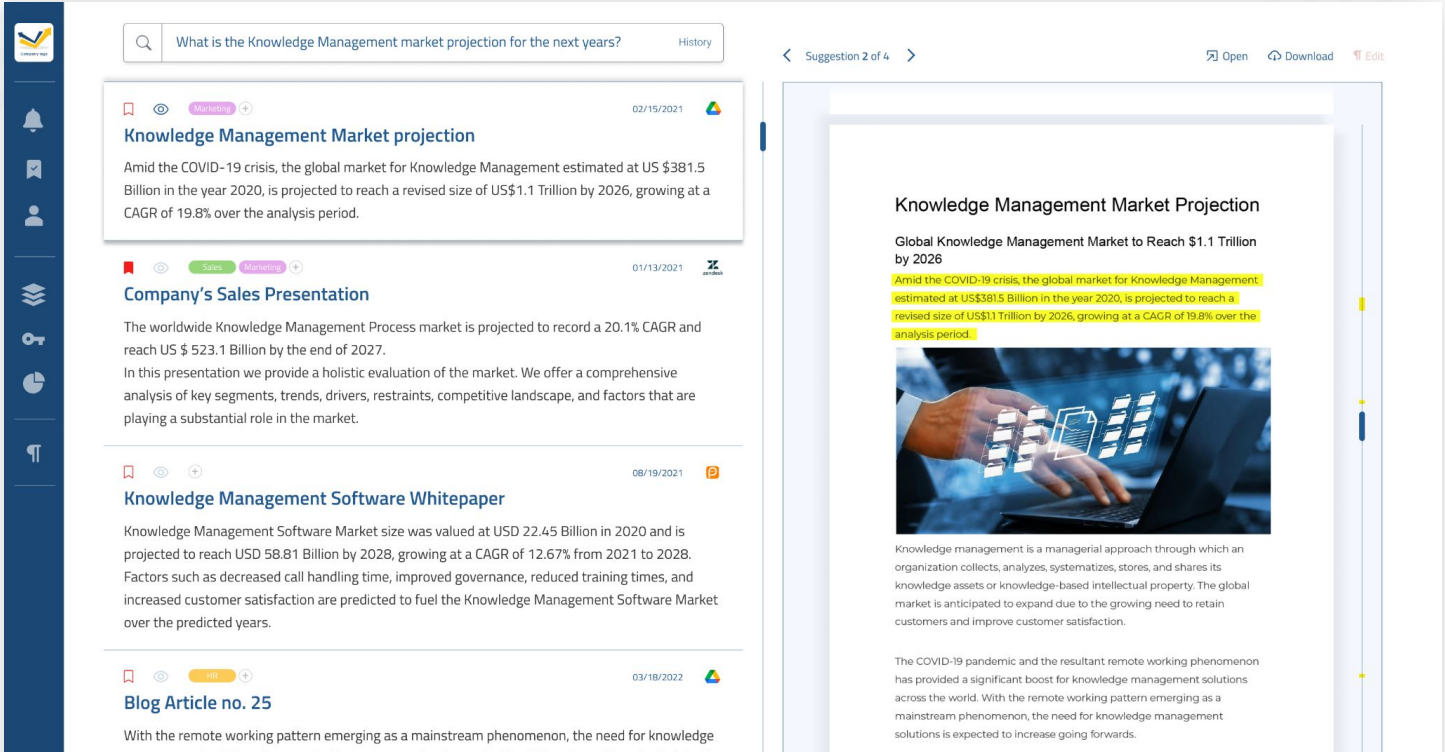
PROBLEM

pigro

13%

Time wasted on duplicated work

pigro


What is the Knowledge Management market projection for the next years?
History
Marketing
02/15/2021
Knowledge Management Market projection
Amid the COVID-19 crisis, the global market for Knowledge Management estimated at US $381.5 Billion in the year 2020, is projected to reach a revised size of US$1.1 Trillion by 2026, growing at a CAGR of 19.8% over the analysis period.
Sales
Marketing
01/13/2021
Company's Sales Presentation
The worldwide Knowledge Management Process market is projected to record a 20.1% CAGR and reach US $ 523.1 Billion by the end of 2027.
In this presentation we provide a holistic evaluation of the market. We offer a comprehensive analysis of key segments, trends, drivers, restraints, competitive landscape, and factors that are playing a substantial role in the market.
08/19/2021
Knowledge Management Software Whitepaper
Knowledge Management Software Market size was valued at USD 22.45 Billion in 2020 and is projected to reach USD 58.81 Billion by 2028, growing at a CAGR of 12.67% from 2021 to 2028. Factors such as decreased call handling time, improved governance, reduced training times, and increased customer satisfaction are predicted to fuel the Knowledge Management Software Market over the predicted years.
HR
03/18/2022
Blog Article no. 25
With the remote working pattern emerging as a mainstream phenomenon, the need for knowledge
Suggestion 2 of 4
Open
Download
Edit
Knowledge Management Market Projection
Global Knowledge Management Market to Reach $1.1 Trillion by 2026
Amid the COVID-19 crisis, the global market for Knowledge Management estimated at US$381.5 Billion in the year 2020, is projected to reach a revised size of US$1.1 Trillion by 2026, growing at a CAGR of 19.8% over the analysis period.
Knowledge management is a managerial approach through which an organization collects, analyzes, systematizes, stores, and shares its knowledge assets or knowledge-based intellectual property. The global market is anticipated to expand due to the growing need to retain customers and improve customer satisfaction.
The COVID-19 pandemic and the resultant remote working phenomenon has provided a significant boost for knowledge management solutions across the world. With the remote working pattern emerging as a mainstream phenomenon, the need for knowledge management solutions is expected to increase going forwards.

servicenow

box

STEP 1

Connect any knowledge base

Dropbox

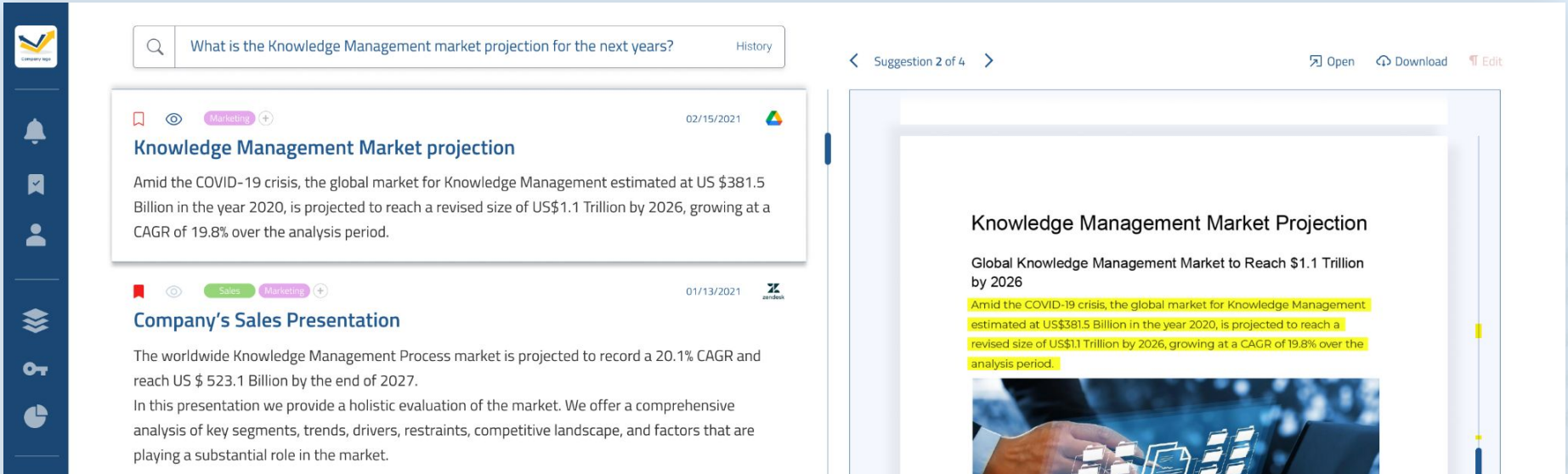
Confluence

zendesk

pigro

STEP 2

Ask and get a clear-cut answer



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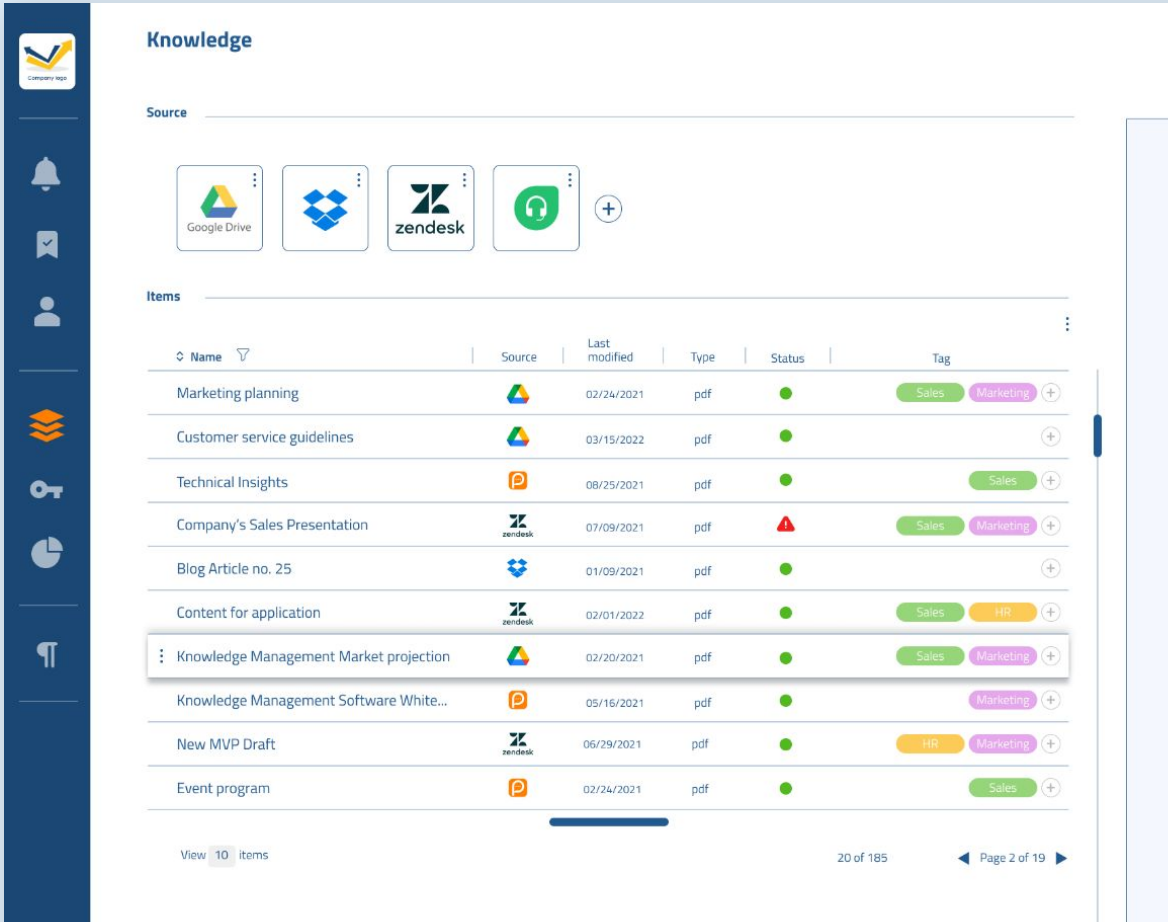
STEP 3

Enjoy dynamic import



COMPETITIVE ADVANTAGE

pigro

-- CUSTOMERS --

sky

msc

BNP PARIBAS

Amadori
Passione di Famiglia

ACI

-- POC --

TRENORD

3HORIZONS

numero blu
HIGH TECH, HUMAN TOUCH

mailup
BE RELEVANT

CREDEM

EDISON
EDF GROUP

SUCCESS STORY

pigro

- Salesforce customer
- POC
- Customer service L1 & L2

“Ready in just 2 weeks without any effort, Pigro allowed us to focus exclusively on the launch of the new business unit.”

4000+ Sky’s Customer service Agents use Pigro to solve issues while they are on the phone with the customers

Massimo Bertolotti
CIO Sky Italy and Pigro Advocate

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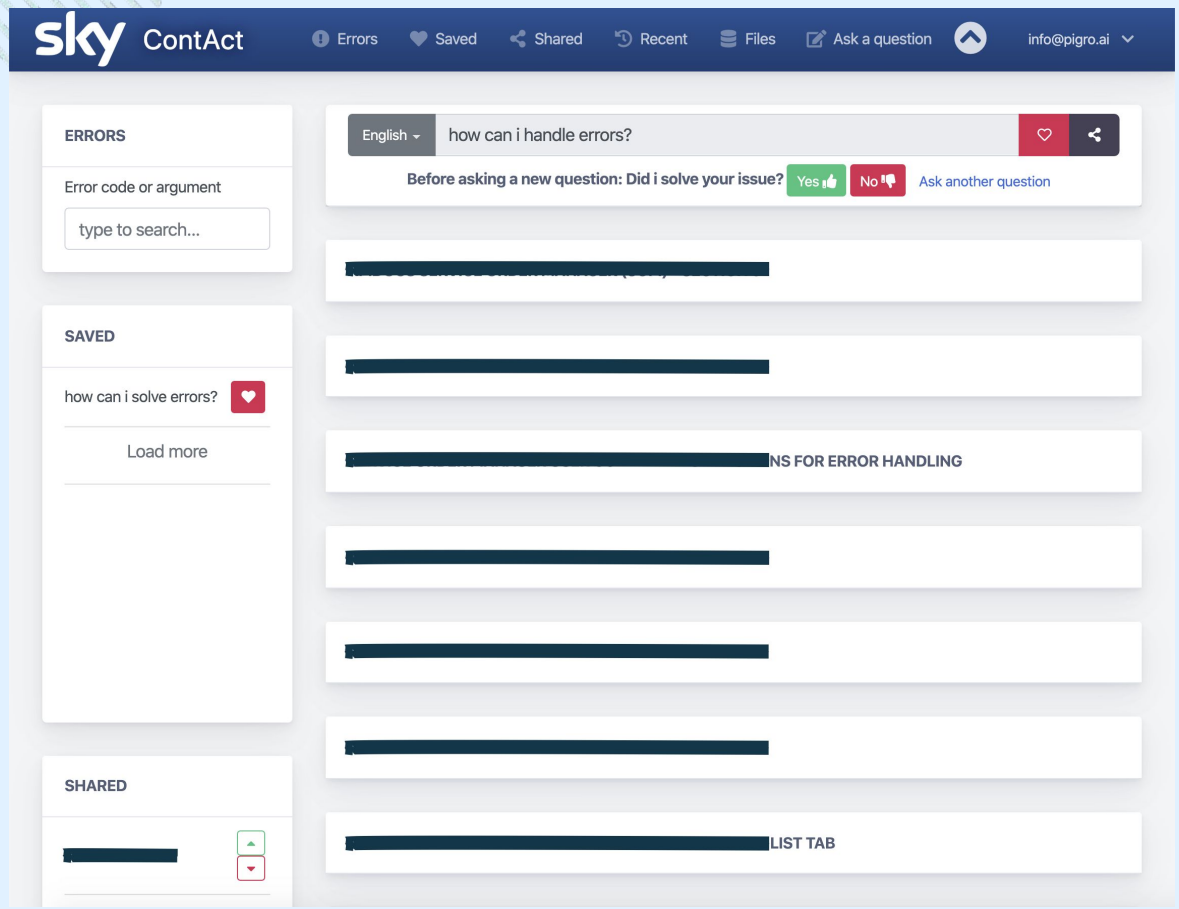
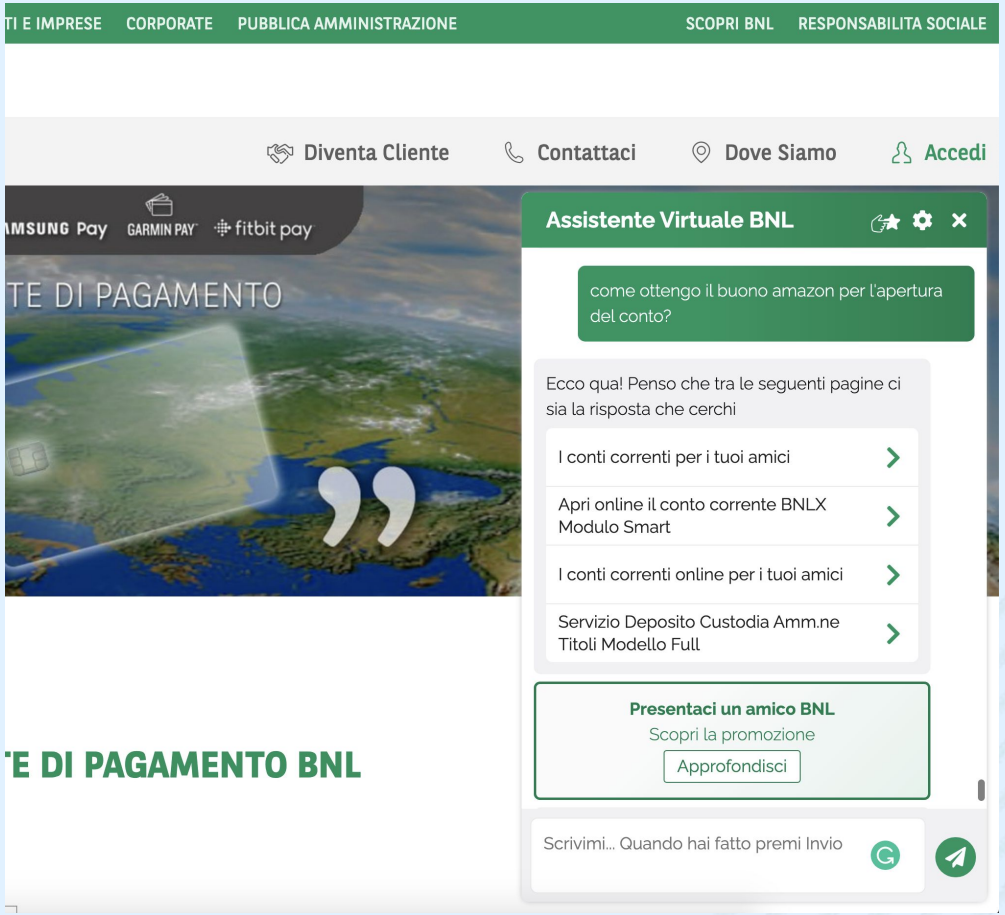


Customer service agent support

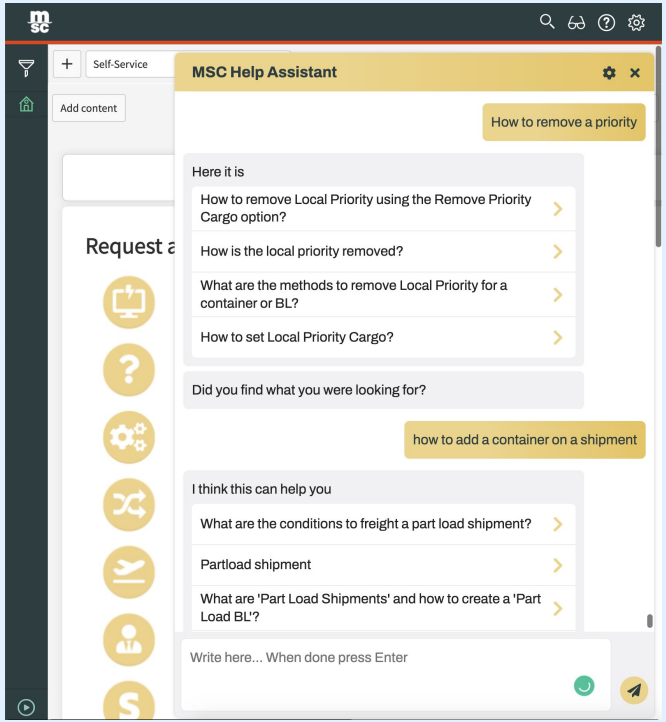
A web app with a knowledge retrieval system supporting Tier 1 and Tier 2 customer service agents. Agents can search for technical and commercial information while they are on the phone with the customer.

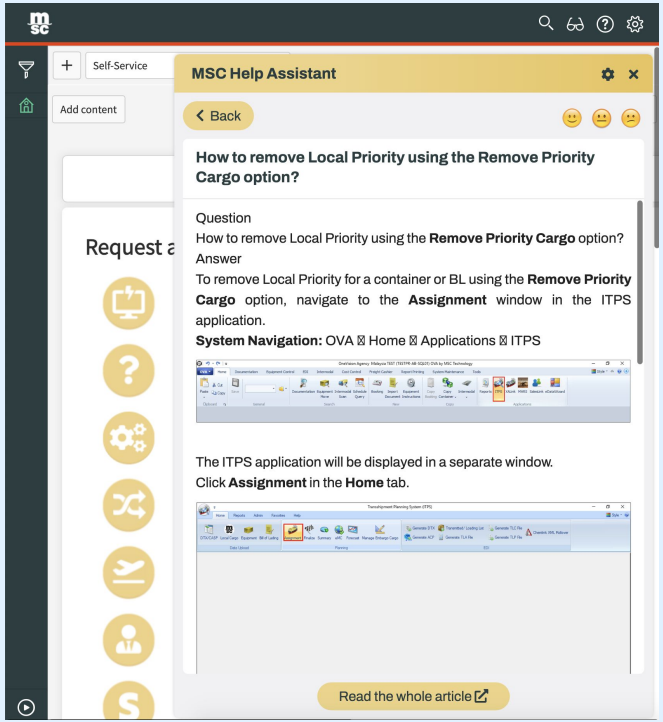
Advanced search engine

A search solution that enables its users to find what they need by themselves. Pigro indexes all the pages of your website and allows users to ask complex questions in natural language. You can now provide your customers with a set of clear-cut answers, which will increase customer satisfaction.



Internal IT/HR support





A search widget to support your employees that you can integrate into your intranet platform.
You can deliver the correct answer for each user respecting files and resources access permissions.
Let employees solve IT and HR issues by themselves.

TEAM

FOUNDERS

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10 Years developer experience

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COO
20+ Years Experience
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Electrolux

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CPO & CTO
AudienceView TiVo
CONTENTWISE

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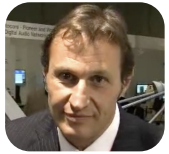
Advisor
WW Tech leader
aws Autonomous Driving



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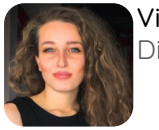

Virginia Bonaduce
Digital Specialist

Lorenzo Bonetti
Data Scientist

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THANK YOU!

pigro

We are shaping a world without folders,

where people can just find information easily.

Nicola Abbasciano
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