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**SHIPPERSDOC**

# COMPANY PRESENTATION

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[www.shippersdoc.com](http://www.shippersdoc.com)





# Key points

## **SHIPPERSDOC.**

Who are we

Our values

Quality Policy

# Who are we?

## OUR HISTORY

**SHIPPERSDOC** was born in 2019 in Genoa. We are born to assist our clients exporting to Africa thanks our young, international and multicultural team united by passion for the maritime.

## WHAT IS A FERI / BESC / ECTN / WAIVER?

In most African countries, the **BESC** is a mandatory traceability document request for all Sea cargo. Countries like DR Congo and Madagascar extended the regularazation of ECTN both for Air and Land shipment.

## OUR ACTIVITIES

We were born to assist our clients in obtaining the Electronic Cargo Tracking Note ECTN / BESC / BIETC / LC required by most West African countries and facilitate their export operations. Nowadays we are working as port agent for several African Shipping Councils as follow:

- Conseil National des Utilisateurs de Transport Publics – C.N.U.T – Niger
- Conseil Malien des Chargeurs – C.M.C – Mali
- Conseil Gabonais de Chargeurs – C.G.C – Gabon
- Conseil Guinéen des Chargeurs - C.G.C - Guinea (Conakry)
- Office de Gestion du Fret Maritime - OGEFREM - RD Congo

Thanks to our expertise in this sector, SHIPPERSDOC is able to provide consultancy to institution with the aim to evaluate the existing law, system and procedure to implement the regulation reccomended by UCCA - Union des Conseils Des Chargeurs Africains to African Shipping Council to implemente the ECTN for Air and Land shipements.

The evaluation aims to create training programs ad HOC with the goal to be a a reference to maritime operators for their strategic development.



WE ARE  
SHIPPERSDOC

## THE PAST OF SHIPPERSDOC

We are young and we are creating our future.

## THE PRESENT OF SHIPPERSDOC

Day by day, we create our identity among maritime operators to become an excellence in this sector.

## THE FUTURE OF SHIPPERSDOC

We want to achieve a leading position in the market by focusing our services on innovation and quality. Our goal is to be a reference actor for maritime operators and become strategic for their development.

# SHIPPERSDOC



# Our values

## RELIABILITY

Our team of specialists have huge knowledge from years of experience in the maritime and BESC regulatory sector.

## INTERNATIONAL

Our clients can rely on a multicultural team that has been working in international markets for years.

## QUALITY

**SHIPPERSDOC** is committed to ensuring the best performance in internal procedures and in the provision of quality services by operating in accordance with international requirements through the achievement of ISO 9001:2015 certification.

## PASSION

We work every day with enthusiasm, driven by the desire to achieve higher results. Thanks to our passion, we are able to create innovative solutions for the future.

## CONCRETE

The maritime world is becoming increasingly fast-paced. Our team is constantly updated to find effective and concrete solutions to support our customers.

# QUALITY POLICY

Our main goal is to always provide a cutting-edge service thanks to the daily work and the involvement of our team.

**SHIPPERSDOC** immediately committed itself to the pursuit of a quality policy. The development of the management system and internal procedures has allowed us to increase our efficiency towards the customer.

**“QUALITY MEANS MEETING CUSTOMER NEEDS AND EXCEEDING YOUR OWN EXPECTATIONS WHILE CONTINUING TO IMPROVE.”**

**SHIPPERSDOC** is committed to ensuring the best performance in internal procedures and in the provision of quality services by operating in accordance with international requirements through the achievement of **ISO 9001:2015** certification. Following a process of growth and awareness of the centrality of the culture of corporate governance, SHIPPERSDOC has decided to adopt an Organization Model that is functional to the prevention of the predicate offenses referred to in the **Legislative Decree 231/01**, with regards to health and safety culture in the workplace. In this perspective, it was decided to endow this Organizational, Management and Control Model with the firm conviction that an apical organizational and ethical thrust is fundamental and precedes what is expressed by the legislator on a mandatory level.



**SHIPPERSDOC**  
**QUALITY POLICY**



The best way to get your BESC



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