

## **GENERAL CONDITION OF SALES**

### **PRICES**

1. The prices are ex work M&M SOLAR BOILER S.R.L.
2. Unless otherwise agreed, any other expense or charge relating to the order (subsequent and complementary services, VAT, duties, bank charges or commissions due in relation to the payment, etc.) are borne by the customer.

### **ORDER**

3. Received orders are considered valid and accepted by M&M SOLAR BOILER S.R.L. only after the order confirmation has been sent to the customer.
4. Orders received and confirmed definitively commit the customer who declares to know and accept all conditions of sale without exception.

### **DELIVERIES**

5. Delivery terms are indicative and not binding. Any delays or partial deliveries do not entitle the customer to ask for any refund or compensation for damages. They do not determine the possibility of revoking the order or suspending payments.
6. Delivery date means the day of departure of the goods from our factory.
7. The goods travel at the risk and peril of the customer even if it is shipped ex works. Any damage caused during transport must be reported to the carrier upon receipt of goods, by placing on the transport document the wording "accepted subject to control", and in any case not later than eight days from receipt of the same.

### **RETURNS**

8. Any type of return must be previously authorized by M&M SOLAR BOILER S.R.L. and shipped carriage free.
9. All products must be returned complete with the original components and without tampering.

### **M&M SOLAR BOILER S.R.L.**

sede legale: Via Alberto Dominutti n.20 - 37135 Verona

sede operativa: Via del Commercio n.10 - 37051 Bovolone (VR)

P.IVA Cod. Fisc. Reg. Imprese Verona 04746810235

## **WARRANTY**

10. The warranty starts from the delivery date on the transport document.
11. The warranty will expire if the instructions on our data sheets and on the instruction, manual supplied with each boiler have not been respected.  
It will also expire in the event of unauthorized repairs, tampering, use of no-original or defective components or accessories.

## **TECHNICAL SPECIFICATIONS**

12. The technical data, weights and quotas written on the catalogues, on the budgets, communications and other documents generated by M&M SOLAR BOILER S.R.L., are to be considered indicative.  
They can also be changed at any time and without notice, in order to improve the products.
13. M&M SOLAR BOILER S.R.L. reserves a 10% tolerance on the content.

## **PAYMENTS**

14. In the event that payment delays are granted, the goods remain property of M&M SOLAR BOILER S.R.L. until the customer has fully paid the invoices.
15. Any delays in payments (even partial) determining the law for M&M SOLAR BOILER S.R.L. to charge the customer a 7% interest equal to the interest rate of the European Central Bank.  
Interest runs from the day following the expiration of the payment term.

## **JURISDICTION**

16. For any controversy, the exclusive jurisdiction of the judicial forum of Verona is recognized.