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EU-MALAYSIA CHAMBER OF
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PRESS STATEMENT

ESSENTIAL SERVICES IN THE TRADE DISTRIBUTION SECTOR ALLOWED TO OPERATE DURING THE PERIOD OF THE MOVEMENT CONTROL ORDER (MCO) BEGINS 1 TO 14 JUNE 2021 NATIONWIDE

PUTRAJAYA, 31 MAY 2021 - Ministry of Domestic Trade and Consumer Affairs (KPDNHEP) took note of the decision of the National Security Council session on the : Management of COVID-19 on 28 May 2021 to impose full closure of economic and social sectors nationwide from 1 to 14 June 2021. Throughout the period however, all sectors are not allowed to operate except the economic sector and essential services listed by the National Security Council (NSC).

Following the announcement by the Honorable Senior Minister of Defense on May 30, 2021 in relation to the list of necessary services that allowed to operate **during the total period of the lockdown, there are ten (10) essential services including petrol stations which have been listed as an essential service under the trade distribution sector.** MDTCA as the ministry that regulating the trade distribution sector including retail, wholesale and distribution has updated the existing MCO Trade Distribution Sector SOP as follows:

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Activity	Employee Capacity	Standard Procedure Operation (SOP)
Supermarket premises/hypermarkets, departmental stores RESTRICTED to food and beverages/ necessities basic, pharmacy/ personal care and shop convenience store/ mini mart and restaurants in the complex shopping.	100%	Limited to number of customers at a time according to the area of the premises business with only one (1) person for every four (4) meters per square;
i. Supermarket/hypermarkets are limited to sections food and drinks/ basic needs. ii. Departmental stores are limited to the food section and beverages/ necessities basic. iii. Pharmacy/ personal care stores iv. Convenience store/ mini market v. Grocery stores	100%	Limited to customers at one time according to the area of the premises business with only one (1) person for every four (4) meters per square; Distribution Centres subject to regular time operation.
Restaurants	60%	Dine-in is not allowed
Laundry (including self -service)	60%	Assigning to at least one worker to ensure entry and exit control of customers for self service laundromats.

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Other Specialty Retail Stores • Gas station	60%	Convenience stores at gas station can operate between 8.00 morning - 8.00 pm.
Pet store	60%	Only sale activities of animal care and feed products are allowed.
Optical stores and optical goods.	60%	Only sale activities of animal care and feed products are allowed.
Hardware Store	60%	Only sale activities of hardware products are allowed. Installation and repairs at home are not allowed.
Workshop, maintenance and tools change	60%	Car wash services are not allowed
e-Commerce for all product categories	100%	Distribution Centres subject to normal operational hours.
Wholesale and Distribution only for the essential services products.	100%	Distribution Centres subject to regular operational hours.

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All essential service activities of the distribution trade sector are allowed to operate from 8.00 am to 8.00 pm except for petrol stations from 6.00 am to 8.00 pm and petrol stations at toll highways that are allowed to operate 24 hours.

During the implementation period of this MCO, the letter of permission to operate, which was issued by the Ministry of International Trade and Industry previously is revoked starting June 1, 2021.

All essential services under the trade distribution sector must obtain an operating permission letter from the Ministry Domestic Trade and Consumer Affairs (MDTCA). Applications for an operating permission letter can be made through the website <https://www.kpdnhep.gov.my> starting on 31 May 2021 (Monday).

Updated MCO Distribution Trade SOP and Frequently Asked Questions (FAQ) of the Distribution Trade Sector are also available on the site web <https://www.kpdnhep.gov.my>. For any further inquiries, industry players and the public can contact the **Trade Distribution and Services Industry Secretariat (SPIP)** on the hotline **03-88826322/6587** or by emailing to roa@kpdnhep.gov.my

**YB Dato Sri Alexander Nanta Linggi,
Minister of Domestic Trade and Consumer Affairs
Putrajaya, 29 May 2021**

DISCLAIMER: The original document is written in Malay language. EUROCHAM Malaysia has translated this from the original Malay version at our best understanding and knowledge. Should there be any inconsistency or difference between the English translation and the original Malay version, kindly note that the original Malay document is the final governing and prevailing version.

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