Торіс	Supplier Program	Merchant Program	Links
Onboarding & Integration Process	<ul> <li>Sign Contracts</li> <li>Preparation of data feeds on behalf of the supplier</li> <li>Technical integration of product data (optional: order data) at Galaxus</li> <li>GO LIVE</li> <li><u>Duration</u>: 2-4 months</li> </ul>	<ul> <li>Sign Contracts</li> <li>Preparation of data feeds on behalf of the merchant</li> <li>Technical integration of product data (optional: order data) at Galaxus</li> <li>GO LIVE</li> <li><u>Duration</u>: 2-4 months</li> </ul>	
Partner Creation	<ul> <li>Contract: CFA and IES documents</li> <li>Sample invoice and delivery note</li> </ul>	<ul> <li>Contract: merchant registration and contract</li> <li>Sample delivery note</li> <li>Merchant logo (.jpg or .png)</li> </ul>	sample invoice (supplier) https://partner.digitecgalaxus.ch/hc/en- us/articles/360016743760-What-should-my-invoice- look-like- sample delivery note (supplier) https://partner.digitecgalaxus.ch/hc/en- us/articles/4410018784658-What-logistical-conditions- do-I-have-to-comply-with-as-a-supplier- sample delivery note (merchant) https://partner.digitecgalaxus.ch/hc/en- us/articles/360016260840-What-documents-do-I- enclose-with-the-delivery-
Product Data	<ul> <li>Data format: Delivery according to Galaxus format (recommendation .xlsx format):</li> <li>Price, Stock, Media, ProductData according to templates</li> <li>Data transfer: Either via FTP server (preferred), encrypted HTTPS link or a feed management tool (e.g. Channable)</li> <li>Minimum criteria: GTIN, item number, brand, net purchase price, recommended retail price, inventory, product title, product category, image link.</li> <li>Images: Transmission via direct image link. The link must be freely accessible.</li> <li>Language: One of the languages German, English, French or Italian is mandatory.</li> </ul>	<ul> <li>Data format: Delivery according to Galaxus format (recommendation .xlsx format):</li> <li>Price, Stock, Media, ProductData according to templates</li> <li>Data transfer: Either via FTP server (preferred), encrypted HTTPS link or a feed management tool (e.g. Channable)</li> <li>Minimum criteria: GTIN, item number, brand, net sales price, VAT, inventory, product title, product category, image link.</li> <li>Images: Transmission via direct image link. The link must be freely accessible.</li> <li>Language: One of the languages German, English, French or Italian is mandatory.</li> </ul>	https://confdg.atlassian.net/wiki/spaces/PI/pages/16866 5885047/Product+Data+English xlsx templates for stage 1 and 2: https://confdg.atlassian.net/wiki/spaces/PI/pages/16866 5885187/1+Data+Preparation+Stage+1 https://confdg.atlassian.net/wiki/spaces/PI/pages/16866 5885373/2+Data+Preparation+Stage+2
Purchasing Process	<ul> <li>Automated ordering system, i.e. automated orders on demand.</li> <li>Order timing: defined in the contract (e.g. several times a day, daily, 3x a week)</li> <li>Galaxus will NOT make forecasts, orders always automated on demand (except for promotions).</li> <li>No Shot Deals. Galaxus is interested in stable and regular purchase.</li> <li>Fast delivery time to Switzerland advantageous.</li> <li>Regular transmission of stock data (stock data per reference) so that Galaxus' automated ordering system can order according to demand and show customers the correct delivery time on galaxus.ch</li> </ul>	<ul> <li>Automated ordering system, i.e. when a customer orders.</li> <li>Order timing: 24/7</li> <li>Fast delivery time to Swiss customers advantageous.</li> <li>Regular transmission of stock data (stock data per reference) so that customers can order anytime and see the correct delivery time on galaxus.ch</li> </ul>	Supplier: https://confdg.atlassian.net/wiki/spaces/PI/pages/16900 8924437/WebEDI+CMI+for+suppliers Merchants: https://confdg.atlassian.net/wiki/spaces/PI/pages/16900 9024504/WebEDI+CMI+for+merchants
Helpcenter	https://partner.digitecgalaxus.ch/hc/en- us/categories/360002730640-Suppliers	https://partner.digitecgalaxus.ch/hc/en- us/categories/360002730620-Merchant-Programme	